

SecureCX™

Next Generation Workspace Security

Take work at home security to the highest level.

One of the most basic security concerns in the remote work environment is making absolutely certain that the person in front of the screen is who they say they are—and only them.

Concentrix SecureCX takes the remote work environment beyond data and workstation security, providing workspace monitoring to protect your customers and your business.



Ensuring a secure, safe work environment.



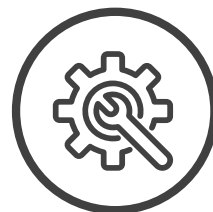
24x7 monitoring
by Global
Command Center



Prevention of
unauthorized
data capture



Evidence-based
reporting



Highly
customizable
business rules



Third-party
cybersecurity
verification

How It Works

Facial Biometrics

The agent's identity is authenticated, and any unauthorized person in or near the agent's workspace (e.g., shoulder surfing) is detected. Checks are done at login, periodically throughout day, or as an immediate response to an alert.

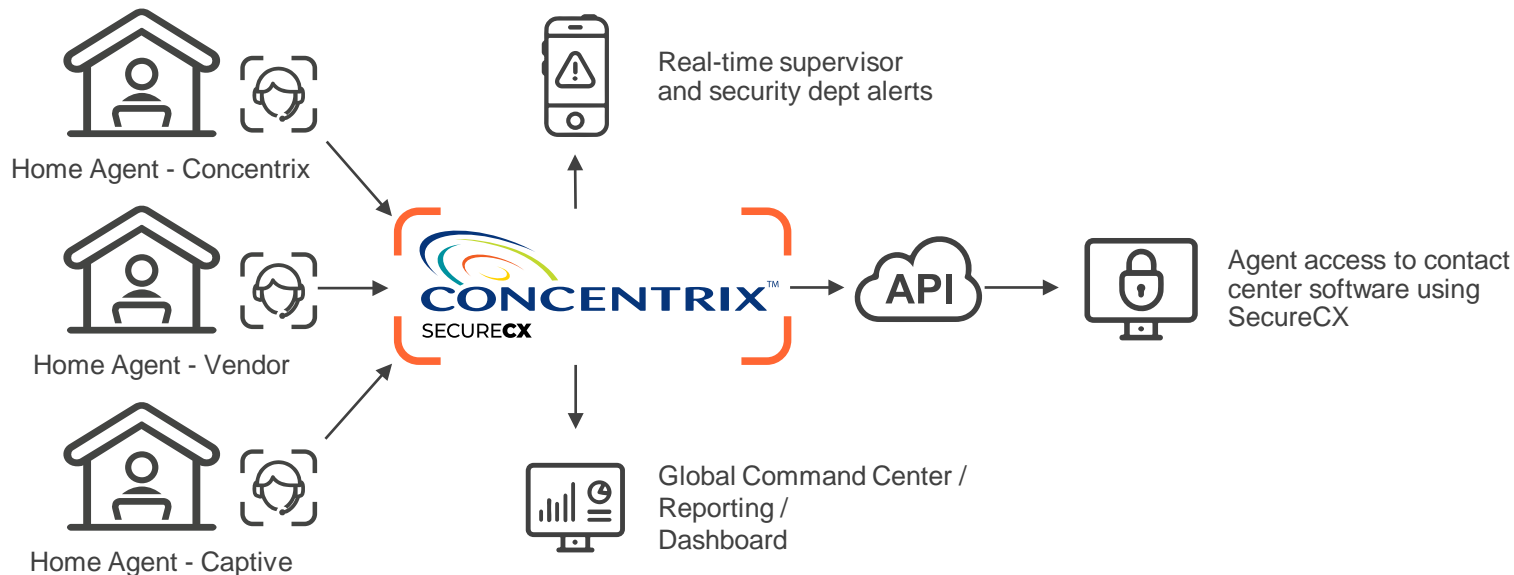
Unauthorized Device and Usage Detection

Access to or use of banned devices (e.g., cell phones) is detected, preventing any unauthorized data capture, such as via recording, SMS, or photos. Attempts to circumvent control (e.g., covering the camera or using a photograph instead of a live face) are detected and an alert is made in real time.

Robust Business Rules Configuration

All business rules are established by account with configurable parameters, customizable response by severity, automated actions, real-time alerts, and violation audits.

BIOMETRICS SOLUTION FOR **WAH ACCESS**



For more information, visit: www.concentrix.com/securecx

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