concentrix

Optimize Operations:

Intelligent Automation Solutions for Enhanced Efficiency

Experience a future where efficiency and innovation converge with our cutting-edge Intelligent Automation solutions.

Our services are designed to seamlessly automate repetitive and mundane tasks, liberating your workforce to concentrate on strategic initiatives. We provide comprehensive automation solutions that can be integrated into your existing software ecosystem without disruption.

Join Us

on an exciting journey where actionable insights, predictive analytics, and advanced recommendations come together, leveraging AI's power to redefine the future of your business.

Streamline operations with software bots, enhancing efficiency while minimizing human errors

From data entry to document processing, our technology takes the reins, allowing your team to dedicate their expertise where it truly matters. We can help each of your departments such as finance, acquisitions, sales, IT support, HR, customer service to efficientize their time.

By partnering with us, you unlock a world of optimized operations, reduced costs, and unparalleled efficiency.

Services

- Task automation
- Department-Wide Solutions
- Seamless Integration
- Optimized Operations
- Chatbot Development

Anticipate the Benefits of Intelligent Automation:

- **Do tasks faster**
  Up to 50% more work done! Advisors focus on talking to clients as robots handle some tasks.
- **Get everything done correctly**
  No mistakes! Experience an unwavering 100% quality in delivery. Robots do the job perfectly, building trust in the work.
- **Enjoy better service**
  Intelligent Automation can work with all languages, it is not language dependent.
- **Get help all the time and in time**
  Robots answer questions 24/7 and with no delay.
- **Solve problems in one go**
  No need to ask again.
- **Skip boring tasks**
  Do more important things.
- **Advisors feel happier focusingon important tasks.**

SUCCESS STORY

Your Operations, Simplified: IA at Your Command

Challenge

Complex transactional back office combining high and low peak volumes on inbound channels that leads to backlogs and difficulty to reach agreed response time.

Solution

Address simple tasks with robots without human intervention and an additional hybrid process with human filter and robots integrated in client tool.

Outcomes

Up to 80% volumes automated

Over 30% increase in productivity

100% quality audit results

+2 points Clients Net Promoter Score

Discover the full portfolio and power of Concentrix

“We’ve earned a reputation for enabling our clients to enhance their businesses with improved efficiency and increased value, becoming their trusted technological partner. In addition to our commitment to excellence, we also work with skilled peers who specialize in stateof-the-art technologies to expand our software development expertise and knowledge.”

- **17 years crafting skills with our 250+ crew**
- **400+ projects: we collect success stamps**
- **Empowering 100+ scale-Ups: collabs that rock**
- **Team thriving: 5+ years tenure and counting**
- **Navigating with super sleek tech solutions**
- **Doing Generative AI before it was cool**
- **Driven by passion, powered by coffee**

Connect With Us

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Learn more about how we can design, build, and run fully integrated, end-to-end solutions to support your entire enterprise, at speed and scale.

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