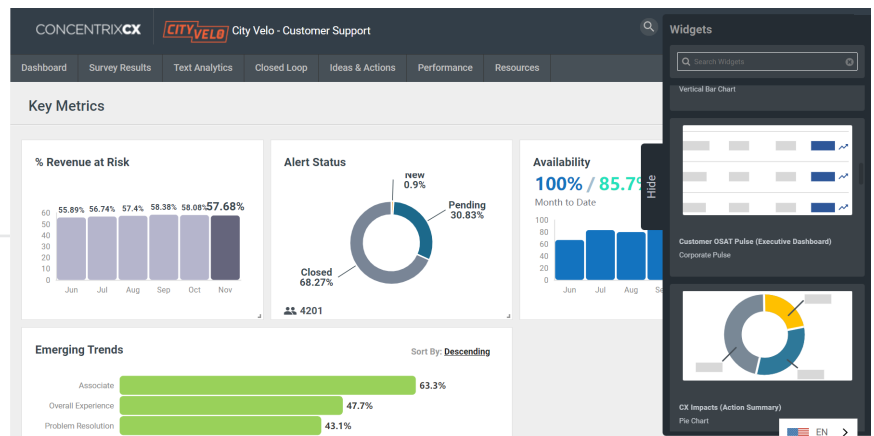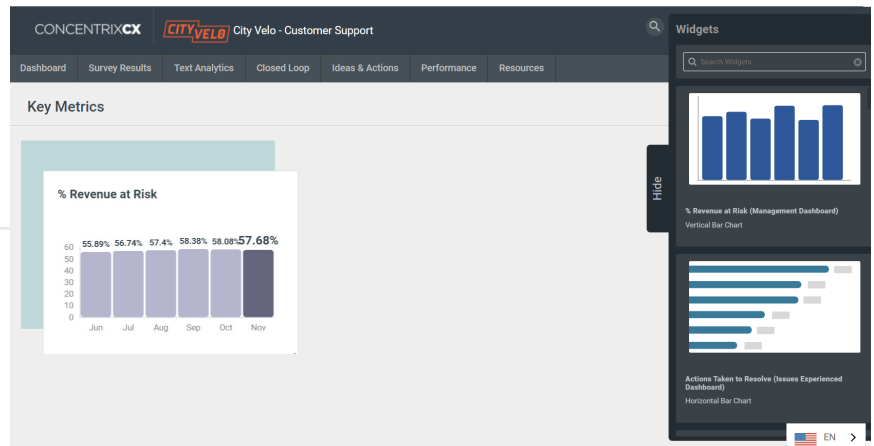# CONCENTRIX

## CONCENTRIX**CX**
## Dashboard Builder

## Fast and Flexible Dashboards that Empower Everyone

When it comes to customer experience, there's been an increase in the desire for personalization—both for customers and for the staff that helps shape the brand journey. To fulfill this demand, a new level of flexibility is needed. For users of CX software, the ability to customize their project dashboards can make all the difference.

With ConcentrixCX, you can empower your entire team with customer insights in real time. Dashboard Builder allows users to create their own view of CX by using live data paired with flexible drag-and-drop functionality.

## Key Features

- **Widget Library:** Populate your dashboard by searching and selecting from pre-built options in the toolkit's widget library.

- **Build Your Own Widgets:** Create widgets from scratch by selecting a survey question or metric alongside a chart type, then customize to reflect your needs.

- **Determine Your Layout:** Drag and drop widgets into your custom dashboard, then rearrange and resize as you see fit.

- **Limitless Building:** No limit to the number of dashboards that can be created or widgets that can be added to each one.

- **Dashboard Editor:** Edit dashboards that have already been created.

- **Secure Filtering:** Users only have access to data relevant to their role—widgets with protected data will display as empty.

## Benefits

**Personalized Insights:** Design project dashboards to meet your unique requirements.

**Determine Level of Customization:** Build to your heart's content with pre-built widgets or make your own from the ground up without limitation from cutoffs—you are empowered to decide what degree of involvement is right for you.

**Easy for All:** Effortlessly build and manage dashboards both during and after creation to reflect your most up-to-date survey questions and insight needs.

**Reliable Data:** Built-in logic ensures that all customized widgets function correctly and efficiently.

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