

CONCENTRIX™ + Webhelp

WE DESIGN, BUILD, AND RUN GAME-CHANGING CUSTOMER JOURNEYS

In today's hyper-connected world, customers expect experiences to be seamless, frictionless, and always-on. At Concentrix + Webhelp, we're creating game-changing customer journeys for the world's best brands and the ones changing the world as we know it.

Whether you're a small company with big ideas or a leading global brand, we're not just your next-door neighbor, we're everyone's, everywhere. It doesn't matter if your customer journey spans channels, technology, or even oceans—we've got you covered.

We're behind the scenes of the brands you rely on every day. So chances are, you already know us!



Trusted by ~2000 clients across all major sectors, from up-and-coming success stories to many iconic Fortune Global 500 brands.

Concentrix + Webhelp at a glance



~2,000
clients



320+
new economy
clients



70+ countries
6 continents



155+
Fortune Global
500 clients



111
industry awards
2023 YTD (through Aug)



>95%
spoken languages

Our promise

We challenge conventions and deliver outcomes unimagined by creating experiences that go beyond WOW for our clients and their customers. This promise is driven by five key ideas that help us back our words with action and promote actual positive change for our people and planet.

- **Human-centered, tech-powered** – Putting people at the core of everything we do to create amazing experiences.
- **Experience without boundaries** – Using unique customer insight and an end-to-end approach to design, build, and run experiences like no one else can.
- **Global reach, local touch** – Understanding culture, regulation, and language of local markets, with the benefit of our global expertise.
- **Changing the game, for good** – Creating lasting change for our clients, turning tomorrow's possibilities into today's reality.
- **Doing right DNA** – Fostering diverse perspectives, being a sustainable business, and uplifting our communities.



Recognized as an industry leader

Our commitment to our game-changers, diversity, innovation, culture, and training to form client partnerships makes us one of the most awarded and recognized companies in our industry, globally.



AI Innovation



Global Outsourcing



Corporate Social Responsibility



Workplace Excellence



Environmental Sustainability

CONNECT WITH US

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@webhelp - think human



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