### **ADM & Staff Augmentation**

IT Resources at Your Fingertips

# Explore new ways to expand your essential services.

Concentrix Application Development & Maintenance (ADM) and Staff Augmentation deliver user-friendly services by integrating multiple workflows, co-creating applications, and securely accessing client data sources to enable better decision support. We don't provide a one-size-fits-all model. Whether you are a start-up or a large corporation, we help you find the relevant tools and customized features that suit your unique needs.





### **TRANSITION**

Rapid transition capabilities & award winning transition methodology



### RECRUITING

Flexible, stand-out, global recruiting capabilities targeted to requirements



### **PROJECT MANAGEMENT**

Expert, experienced project management services to minimize transition risk



#### **RELATIONSHIPS**

Relationships maintained with your current internal and external business partners



#### **TIMING**

Skillful and efficient management of time-sensitive transition requirements

### How do we put IT resources at your fingertips?

We provide talented and skilled resources across countless disciplines, drawn from onshore, nearshore, and offshore talent pools (with no outsourcing commitment) at competitive rates.

For those clients who wish to maintain an existing team or talent base, Concentrix can rebadge your existing employees and convert them to Concentrix employees, working on-site at your location(s).

Depending on your needs, goals, and priorities, we can also source all new employees, recruited and

hired by Concentrix, to either work on-site at your location(s); or from a global Concentrix service center that supports your organization.

Looking beyond staff augmentation, Concentrix does more than develop and maintain the tools our clients count on every day—we are always working to keep a step ahead of the industry by acting as an extension to each client's technical support team.

# **20+** YEARS

of global experience implementing banking products

10 YEARS

average tenure with clients around the world

## 55M TRANSACTIONS

remittances, P2P, top ups, bill and salary payments

15M customers

supported by ADM platforms worldwide



### **Application Development and Testing Services**

### **Application Development**

Be-spoke app development (Waterfall and Agile)

### **Professional Services**

EA consulting and staff augmentation

### **Migration & Reengineering**

Assessments, rearchitecture, redesign, and migrations

### **Application Customization**

Legacy application migration and system integration

### **Testing Services**

System / regression / performance / automation

### **Maintenance and Support**

SLA management

- · Conceptualization and product scoping
- · Architecture, design, and management
- business analytics
- Enterprise architecture and design
- Tool evaluation. IT advisories
- SaaS and cloud enablement
- Managed migration factory
- Legacy architectural evaluation
- App assessments
- Integration with niche tech
- Enterprise solutions and integration
- Customization and extension
- Tools and automations
- Managed test factory (function, performance, security, usability)
- Application lifecycle management
- Release and upgrade management
- 24/7 L-3 incident management



Product Engineering & Digital Services



**Banking Products** 



Application Development & Maintenance (ADM)

Industry Solutions | CRM Solutions | IT Outsourcing Services Enterprise Mobility | Technology Transformation

+1 800-747-0583 | <u>www.concentrix.com</u>