

MODERN SLAVERY STATEMENT

INTRODUCTION

Concentrix does not tolerate slavery or human trafficking in our organisation or in our supply chain. This statement sets out the steps that we have taken to eliminate, as far as possible, the risk of modern slavery and human trafficking taking place.

OUR BUSINESS

Concentrix is a global provider of business services, delivering technology-infused, omni-channel customer experience management, marketing optimization, digital, consulting, analytics and back office solutions in 40+ languages from delivery centres situated across the world.

OUR SUPPLY CHAINS

Our supply chains include suppliers of staff and benefits services, IT and other office equipment, professional services from our lawyers, accountants and other advisers, and office facilities services.

OUR POLICIES ON MODERN SLAVERY AND HUMAN TRAFFICKING

Our opposition to modern slavery and human trafficking is confirmed in our Code of Ethical Business Conduct and reflects our commitment to acting ethically and with integrity in all our business relationships and to implementing and enforcing effective systems and controls to eliminate, as far as possible, the risk of modern slavery and human trafficking taking place anywhere in our business or supply chains.

CONCENTRIX PROCESSES FOR MODERN SLAVERY AND HUMAN TRAFFICKING

As part of our efforts to identify and mitigate the risk of human slavery and human trafficking in our supply chains, we have sought all necessary assurances of compliance with the Modern Slavery Act.

While we are confident that there is no modern slavery or human trafficking taking place within our direct organisation (due in part to our internal checking process and the skill level of employees we typically engage), we maintain vigilance over our supply chains. In



instances where we identify such a risk, we will contact our existing suppliers in writing, reminding them of our values and ethical standards, and reiterating the expectations we have when working with them.

SUPPLIER ADHERENCE TO OUR VALUES AND ETHICS


We do not tolerate modern slavery and human trafficking. We have in place a supplier process which prohibits all suppliers from, directly or indirectly using, supporting, or engaging forced or compulsory labour or encouraging or supporting slavery or human trafficking. All supplier arrangements are governed by contract, the terms of which allow Concentrix to enforce its commitment to eradicating slavery and human trafficking, through audits, commercial pressure and contractual provisions.

TRAINING

To ensure a high level of understanding of the risks of modern slavery and human trafficking in our business and in our supply chains, we will be asking our business partners to provide training to their staff and suppliers.

This statement is made pursuant to section 54(1) of the Modern Slavery Act 2015 and constitutes our Group's modern slavery and human trafficking statement for the financial year ending November 30, 2016 as approved by the Board as of May 1, 2017.

Signed on the
Board's behalf by:



Simon Y Leung