

finance and accounting outsourcing

For over eight years, Concentrix' Finance and Accounting Outsourcing (FAO) solutions have helped companies like yours minimize their finance and accounting costs.

Focus on improving your core business — let us do the busy work

With an eye on continual process improvements and efficiencies, our expert financial and accounting teams complete your repetitive, time-consuming accounting tasks, allowing your internal staff to concentrate on higher-level company objectives. Concentrix FAO solutions can help your company:

- Increase accounting quality control and information accuracy
- Eliminate backlogged and past due accounts
- Quickly identify and resolve billing and customer service issues
- Adhere to all compliance requirements

FLEXIBLE FAO SOLUTIONS MAKE IT EASY TO GET STARTED

To begin, we'll thoroughly evaluate your current business requirements and recommend how to best incorporate and improve your processes. Our services and pricing are flexible; nearly every element can be customized to meet your organization's needs. New programs can be implemented on your schedule. You can start small and when ready, expand your program to include any or all of these services:

Accounts payable — transaction processing, management resolution, invoice data entry, and automated accounts payable (APA)

Accounts receivable — credit reviews, collections, cash application, new account setup, proof of delivery, and RMA matching

General accounting — general ledger maintenance, archiving, and balance sheets reconciliation

OUR ACCOUNTABILITY AND EXPERIENCE REDUCES YOUR RISK

You'll receive documented return on investment for each engagement, allowing you to make intelligent decisions and quickly determine how well FAO is working for your company. Our offices in China provide the additional advantage of highly-trained, experts available 24/7/365 for true business continuity. And of course, your Concentrix team will be there to guide and advise you every step of the way.

FAO experience

- Eight years of processing for a Fortune 500 Company
- Currently process over \$7B annually
- Fluent in SAP, People Soft, Oracle, and other ERP systems

Certifications

Quality assurance — ISO 9001-2000, ISO27001, and rigorous COPC 2000 training

Process improvement — CMMI Level 3 (Capability Maturity Model Integration)

Technical competency — all major Microsoft, as well as Cisco, Avaya, and HDI certifications

The China advantage

- Cost-effective, highly skilled talent
- Large, well-educated workforce with a focus on strong analytical and math skills
- Mandatory national English proficiency tests for B.A. and M.A. candidates

Learn how outsourcing to a global leader can benefit your organization. Call Concentrix at 1.800.747.0583 today.

