

back office solutions

When your company's workforce is spending a large portion of their valuable time on process-oriented transactional work, it's time to consider outsourcing. We've been delivering flexible back office solutions from Asia and Latin America since 2000, helping companies stay competitive while focusing on their core business.

Concentrix — your intelligent choice for back office solutions

FLEXIBLE SOLUTIONS PUT YOUR COMPANY'S NEEDS FIRST

Nearly every element of your program can be customized to meet your organization's needs; and of course, your Concentrix team will be there to guide and advise you every step of the way. New programs can be implemented on your schedule, and you can begin with as few as ten Full Time Equivalent resources (FTEs). We can incorporate a variety of ERP systems, including SAP, People Soft, and Oracle. And our well-educated, English-speaking workforce is available 24-7-365.

PROVEN COST-SAVING PROCESS IMPROVEMENTS

Our centers of excellence are committed to continuous process improvement and efficiency. We'll consult with your company throughout each engagement, providing documented ROI reporting so you can make intelligent financial decisions about further improvements or new approaches. And with a corporate culture focused on client, employee, and fiscal responsibility, you can be assured of our dedication to your success.

FINANCE AND ACCOUNTING OUTSOURCING (FAO) SOLUTIONS

Accounts payable — transaction processing, management resolution, invoice data entry, and automated accounts payable (APA)

Accounts receivable — credit reviews, collections, cash application, new account setup, proof of delivery, and RMA matching

General accounting, including general ledger maintenance, archiving, and balance sheets reconciliation

ADDITIONAL SOLUTIONS

Purchase order processing, including invoice data entry and transaction processing

Order fulfillment and vendor claims — real-time inventory management, tracking and reporting systems, and order fulfillment

CONCENTRIX BACK OFFICE SOLUTIONS WILL HELP YOUR COMPANY:

- Reduce operating costs
- Eliminate repetitive, time-draining tasks
- Improve customer satisfaction and retention
- Focus on more strategic activities
- Improve ROI

Learn more about how outsourcing to a global leader can benefit your organization. Call Concentrix at 1.800.747.0583 today.